

Çağdaş GÜMÜŞ
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EDUCATION

BILGI UNIVERSITY, Istanbul, Turkey

Master's Degree in Business Administration

May 2009

Cumulative GPA : 3.81 / 4.0

Major(CRM and Customer Behavior)

Thesis Subject : [Corporate Reputations Managment and effects on Sustainable Profitabilty](#)

EGE UNIVERSITY, İzmir, Turkey

Bachelor of Science in Computer Engineering (Education in English)

July 2000

Cumulative GPA : 68 / 100

Major(Network Systems)

Thesis Subject : SNA(System Network Architecture) - TCP/IP protocols and usage areas in common

WORK EXPERIENCE

SOFTTECH A.S.(Teknokent Branch), Istanbul, Turkey

February 2009 – Present

Terms of Reference: Maintaining and driving projects to finish on time, on budget, on scope and on quality through managing and developing teams, based on CMMI pre-defined concepts.

Projects That I have Managed

- **Redisgning Paying Office Screens Project:** This project aimed to redesigning the screens that tellers use in branches and restructuring workflow to release as much FTE as it can. The screens was java based applications that communicates with host IBM MVS system. It took approximately 3 months with 3 project members, Its effort was 300 man/day
- **Single Customer View(MS CCF):** This project was an implementation of MS product application(CCF) to ISBANK. I was co-project manager in this project. Main project manager came from Microsoft. After implementing with this product, teller in branches has got single sign on advantages and lots of applications could reach from single framework. So This is gained lots of time for each unique tellers by avoiding to input repetitive information and single sign on. It took approximately 6 months with 3 project members(only Softech employees)

- **Internal Audit Risk Assessment project:** This project was started at instance of Internal Audit department of Isbank. It is aimed to create an integred system that departmant could assign audit trials to its auditors based on approving system. Auditors could insert evidence that they finded in branches. Tracking the status of evidence wheter it was amended or not. Generting reports and tracking brachnes for compliance of regularity requirments and internal control criteria. It was developed on .NET framework using MS.NET integrated developing platform. It took approximately 6 months with 4 project members, Its effort was 770 man/day
- **Electronic Application on Java Based Core Banking Screens:** In Isbank Branches, some transactions that debit or checked from cash. If the amount in the transaciton exceeds predefined limit, It must be approved by upper position. Somtimes manager of branch should be approved the transactions to amount of total. Before implementing the project, approval operation was on hard copy slip of that transaction. After the project, this transforms in electronic environment. Reporting, tracking and attorneyship attributes earned agility to employees. This project was developed on Java platform and screens comminates with MVS. It took approximately 8 months with 4 project members.
- **Managment module of Merchants in Safir Program:** This was a project in Safir Program. Safir was the program that contains different 14 projects on Credit Cards, POS, Merchants. This was an re-engineering project more than revisioning existance module. It was being developed on 3 tier architecture. One tier contained screens and main logic of application that was being developed on MS WPF. Other tier was on WPS that communicated with screens through BPEL which have been made workflows of bussines process in predefined workflows. Last tier was MVS system that supply needed info with web services . It took approximately 11 months with 14 project members, Its effort was 1000 man/day
- **Human Resource Managment Module:** In softTech, HR departmant had been making his work almostly manual except payroll system. I have participated in analyse process of project. We made lots of workshops to get requirment of HR. And finally, we created analysis document. It had got six modules(Employee tracking system,recruitment,education requirments, perfomance tracking, Career Planning). I planned to sprial development model for this project. So that Each of cylce one module lived in the production system. It took approximately 7 months with 10 project members, Its effort was 446 man/day
- **Commercial Loan Agreement:** This project started aim of centrilization commercial loans workflows. So operational works could be transferred from sales repretative in branches to operational employee. But When starting analyse, Bussines units decided, it was not cost effective on centrilization. So the project transformed reengineering process and redesigned the screens. It was being developed on 3 tier architecture. One of them that contains main logic wa MVS platform, the other plattform performs a middleware role to communicates screens and MVS, Java services. The client side was last platform on Intagred Desktop which

was a platform on Chordiant application. It took approximately 12 months with 14 project members, Its effort was 1200 man/day

ALTERNATIFBANK, Istanbul, Turkey

September 2007-January 2009

Software Project Manager, IT Department

- Developing applications on COOL:GEN case tool that generates C code after compilation
- Lead junior developers in the projects in my portfolio
- Reporting the Information System Manager about status of development part of project and observing performance of developers and generating reports about it
- Generating a interim development plan in MS Project and tracking status of activities

Projects That I have Managed

- Maintenance programs in Questor
- Electronic confiscation
- Fixed Income Securities
- Maintenance Treasury Application
- Maintenance Customer Search System
- Educate new employees how to develop codes using with COOL:Gen CASE tool

ISTANBUL KURUMSAL GELISIM, İstanbul, Turkey

September 2007 – September 2008

Instructor, Project Management

- Instructing customers of the association who want to obtain PMP(Project Management Professional) certificate. This certificate is the second most known certificate in the world and enables works of professionals whose taking employment as a project manager in a company.

GARANTI TECHNOLOGY, Istanbul, Turkey

July 2000 – August 2007

Software Engineer, IT Department

- Developing applications on MVS and System/390 Mainframe systems using COBOL, PL/1 and COOL:GEN Case tool
 - Banks of Dogus Group Merging Project(KörfezBank, Osmanlı Bank, Garanti Bank)
 - Cashflow Management of Treasury Management Project
 - Treasury Management Project
 - Early warning system for disputable account transactions project
 - Maintaining and restructuring Treasury Bill Application Project
 - Fixed Income Security Project
 - Stock Management Project
 - Online Banking Project between TFKB and GB
 - Restructuring SSK payments received application with online query feature

- Restructuring Customs payments received application with online query feature
- Developing many online report screens on demand of many applications
- Developing and maintaing batch programs which run after front office applications.
 - Generating reports on demand of many applications
 - Generating account transactions that must be completed in back office time
 - Generating accounting transactions that must be completed in back office time
 - Etc...

CERTIFICATES

- PMP (Project Managment Professional), Project Managment Institute, USA
- ITILv3 Foundation, EXIN
- Project Managment Certificate, Istanbul Kurumsal Gelisim, Istanbul
- German A.1.1, Goethe-Institut, Istanbul

SEMINARS & CONFERENCES

- Dynamics Congress 2010 in The Ceylan Intercontinental Hotel
- Dynamics Congress 2009 in The Marmara Hotel in Istanbul
- Project Managment Leadership and Team Managment – January 2009
- Agile methods in software desgin and test methodologies – November 2008
- Managment Skills – May 2008
- Stress Managment – Apr 2008
- Project Managment – August 2007
- .Net Techonolgy – Feb 2007
- Cool:GEN programming – June 2001
- CICS programming – June 2000
- DB2 applications and structures – June 2000

LANGUAGE

- Fluent in English and lower intermediate skills in German

HONORS

- Ranked 1st in high school

ACTIVITIES & MEMBERSHIPS

- Member of PMI
- Member of ISACA
- Member of ITSMF

- Member of TBD(Türkiye Bilişim Derneği)
- Member of IPYD(Istanbul Proje Yönetim Derneği)
- Member of Bilgililer Platformu
- Member of Reputation Institute